

Who pays for Hospice Care?

Queen City Hospice is Medicare certified and accepts Medicare/Medicaid, private insurance and other forms of reimbursements for our care. There are no out-of-pocket expenses for patients and/or their families for services related to the hospice diagnosis when payments are made by Medicare/Medicaid. While under the care of Queen City Hospice, a patient retains full Medicare/Medicaid coverage for any health care needs not related to the terminal diagnosis. In these instances, the patient must continue to pay the applicable deductible and co-insurance amounts under the standard Medicare plan or the co-payment under the Medicare managed care (HMO) plan. In addition, a patient's social security benefits are not affected while under the care of Queen City Hospice.



Patients who are eligible for Hospice Care

- ♥ Have been diagnosed with a terminal illness
- ♥ Have a life expectancy of 6 months or less if the disease runs its normal course
- ♥ Have decided in consultation with their families on palliative care

How can Queen City Hospice assist you?

To receive Queen City Hospice care for you or your loved one, please ask the physician to contact us. You may also contact Queen City Hospice and we will be happy to contact the physician for you or your loved one to discuss the most appropriate care.

Is there a limit for hospice care?

No. As long as the patient meets the eligibility criteria, the patient can remain under the care of a hospice. At times, a terminally ill patient's health improves or the patient's illness goes into remission while receiving hospice care. The patient's condition stabilizes to the point that hospice team and the physician(s) believe that the patient cannot be certified as terminally ill (having a life expectancy of 6 months or less), and therefore is no longer eligible for the Hospice Benefit. However, at any point thereafter, the patient can return to hospice care if their condition worsens and they meet the eligibility criteria and certification by physician(s) and hospice team is received. In addition, a hospice patient has the right to stop receiving hospice care at any time, for any reason. If the patient chooses to stop hospice care, health care benefits from standard or managed care Medicare/Medicaid programs continue.



Contact Queen City Hospice directly for a Private Consultation at

513-510-4406

Available 24 hours a day, 7 days a week

8250 Kenwood Crossing Way, Suite 200
Cincinnati, Ohio 45236



Phone

513-510-4406

Fax

513-672-0486

queencityhospice.com

Queen City Hospice provides care without regard to race, religion, age, gender, sexual orientation, disability (mental or physical), communicable disease or place of national origin.

What is Hospice?

Hospice care is a benefit that provides palliative and compassionate care for individuals in addition to emotional support for their families. Our care can be provided in the comfort and familiarity of one's home, an assisted living or skilled nursing facility or wherever the patient resides. Queen City Hospice's treatment begins with the belief that life is sacred. We treat the person, not the disease. Ours is a team-oriented approach that addresses all aspects of comfort care, including excellent medical care, pain management, and emotional/spiritual support, expressly designed to meet the needs and wishes of the patient and their family.

Palliative care alleviates/reduces the discomfort of an illness when curative treatments have been unsuccessful. Queen City Hospice specializes in providing patients and their families with the help and support necessary during hospice diagnosis. We emphasize the quality of life rather than the remaining length of life and we neither hasten nor postpone death; we affirm life and regard dying as a natural process. The focus of hospice care is on a holistic approach in treating the needs of the patients and their families.

Our care is provided by a team of trained and experienced professionals – physicians, nurses, counselors, social workers, therapists, aides and volunteers – who provide medical care and support services not only to the individual, but to the patient's family and loved ones.

Queen City Hospice provides assistance and support to the patient and family on a 24-hour/7 day a week basis. We routinely schedule in-home services of a nurse, home health aide, social worker, volunteer and other members of the hospice interdisciplinary team.

Services Provided by the Queen City Hospice Team

- ♥ Nursing Care
- ♥ Home Health Aides
- ♥ Spiritual Counseling
- ♥ Social Services
- ♥ Dietary Counseling
- ♥ Physical therapy, as needed
- ♥ Speech therapy, as needed
- ♥ Pain Control and Symptom Management
- ♥ All medications relating to hospice diagnosis
- ♥ Medical Supplies
- ♥ Home Medical Equipment
- ♥ Inpatient Care
- ♥ Respite Care for caregivers
- ♥ Bereavement Support
- ♥ Volunteer Assistance



Queen City Hospice Team

Our interdisciplinary teams (IDTs) are coordinated by a physician and registered nurses with the sole purpose of addressing the individual needs of each patient and his/her family. The IDT develops a plan of care (POC) specific to the unique issues affecting each patient. Each team is comprised of the following professionals:

- ♥ **Hospice Physician**
Works in conjunction with the patient's primary physician and IDT
- ♥ **Registered Nurse**
Manages the entire team caring for the patient
Manages the patient's medical care and is highly skilled in assessing and managing pain and discomfort
Educates and trains caregivers and provides hands-on care
Maintains communications and coordination among the entire IDT
- ♥ **State Tested Home Health Aide**
Assists with personal care such as bathing, feeding, etc.
- ♥ **Social Worker**
Assists in providing emotional care to patient and family members
Helps address financial issues
Helps obtain any governmental support, if qualified
Assists with end-of-life preparations such as funeral and mortuary arrangements
- ♥ **Spiritual Counselor/Chaplain**
Works in conjunction with the patient's clergy
Available to provide spiritual support for patient and family
Available to conduct or attend memorial services
- ♥ **Hospice Volunteer**
Specially trained volunteers are available to spend time with the patient, offer companionship and provide relief for the family
- ♥ **Dietician**
Available for consultation when necessary